Sensory Support



The **sensory team** helps people who have trouble seeing or hearing.

The support is for people who have needs under The Care Act 2014 and can't manage using assistive technology alone.

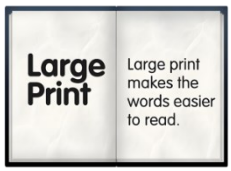
Assistive Technology includes:



- wheelchairs and walkers



- special devices to help you communicate



- large print books

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What does the sensory team do?



The team can do a **social care assessment** to find out what help you need. They want to help you stay independent.



The assessment will be done by a specialist professional.

They can give advice and guidance and make a personal action plan for you.



The action plan might include getting help with things like:

- Mobility
- Daily living skills
- Communication

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What is a Communicator Guide?



A **communicator guide** is someone who helps people who have trouble seeing or hearing.



They are skilled professionals who encourage independence and wellbeing.



They help you get around inside and outside of your home and can show you different ways to communicate.

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How to register as Sight Impaired



Registering is your choice and can help make life easier.

To register you will need to see a GP or optician. They will complete a Certificate of Visual Impairment.

We can help you with your registration once you have this certificate.

How to register as Deaf or hard of hearing



Registering is your choice and can help make life easier.

To register you will need to see a GP and hearing specialist.

We can help you with your registration.

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How can I contact the sensory team?

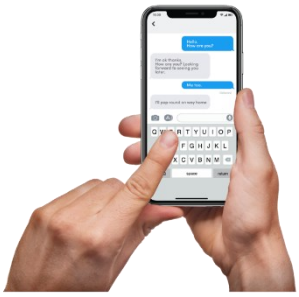
You can contact the sensory team through **Staffordshire Cares**:



Phone: 0300 1118010



Email: staffordshirecares@staffordshire.gov.uk



Text: 07966 738920

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