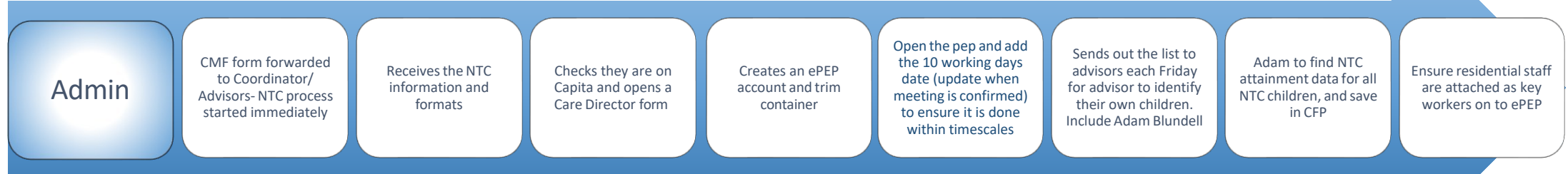
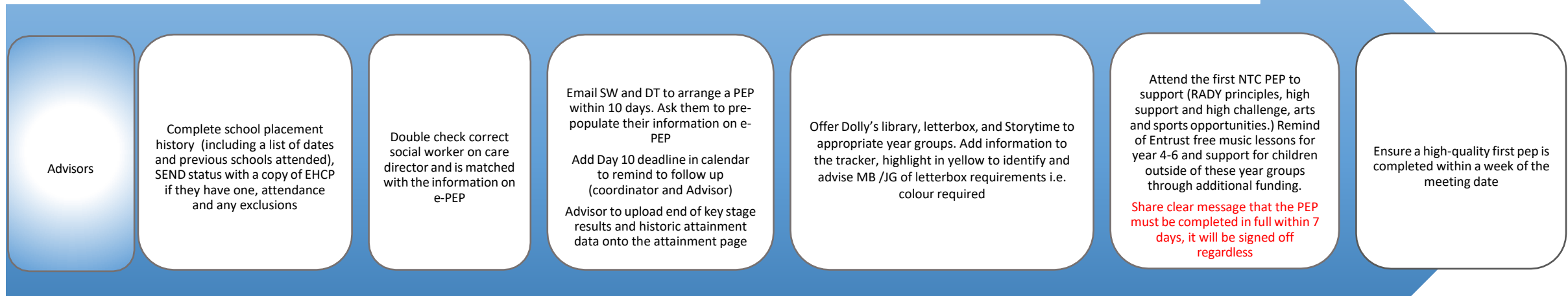


New to Care process



As soon as NTC notification is received, whether on CMF or NTC list, the process should be initiated that day where possible



Escalation process

