

**ASSIST
(Autism & Sensory Support in Staffordshire)**

ASSIST, Specialist Support Service,
2 Staffordshire Place,
Tipping Street,
Stafford, ST16 2DH

Telephone: (01785) 356835
Fax: (01785) 356841
Email: assist@staffordshire.gov.uk
Website: www.staffordshire.gov.uk

We aim to provide the best possible service for our customers.

If you have used any of our services your feedback will help us to evaluate our provision.

Thank you for your time.

Date of Support: ____ / ____ / ____

Name of ASSIST Staff Member(s): _____

What support did you have?

- | | | |
|---|--|---|
| <input type="checkbox"/> BSL Interpreter | <input type="checkbox"/> Lipspeaker | <input type="checkbox"/> DeafBlind Manual/Hands-on |
| <input type="checkbox"/> Notetaker (Manual) | <input type="checkbox"/> Relay Interpreter | <input type="checkbox"/> Communication Support Worker |
| <input type="checkbox"/> Electronic Notetaker | <input type="checkbox"/> Braille/Voice Transcription | <input type="checkbox"/> Other: _____ |

What did you need us for?

- | | | |
|---|---|--|
| <input type="checkbox"/> Medical (Doctors, Hospital etc.) | <input type="checkbox"/> DP Support | <input type="checkbox"/> Education (College or University) |
| <input type="checkbox"/> Legal (Police, Court etc.) | <input type="checkbox"/> Access To Work | <input type="checkbox"/> Other: _____ |

Did you book at the ASSIST office?

- Yes No

If yes, was it easy to make the booking?

- Yes No ~ please explain why:

Did the ASSIST staff member(s) arrive on time?

- Yes No ~ were you told they would be late? Yes No

Did the ASSIST staff member(s) dress OK for the appointment?

- Yes No

Do you feel you the staff met your communication needs?

- Yes No ~ please explain what problems you had:



What do you think of the ASSIST Service?

- Excellent
- Good
- Average
- Poor
- Very Poor

Your Feedback (continued)

Please use this box for any anything else you would like to tell us about ASSIST:

If you are happy to, please write your name and details in the box below:

Name:

Email:

Telephone:

Address:

Thank you for taking time to fill in this feedback from.

Please send this to:

By Post: ASSIST, Specialist Support Service, 2 Staffordshire Place, Tipping Street,
Stafford, ST16 2DH
By Email: assist@staffordshire.gov.uk