

## Will what I say be confidential?

- We work closely with your YOT worker and other professionals to help you. In order to do this we will share information on a need-to-know basis.
- We will also let your GP know we are working with you.
- We are also bound by law to tell the appropriate people if we become concerned about your safety and that of others around you.
- We will do this because we want to keep you and others safe from harm.

**Engage is not able to offer a crisis service. If you need help out of hours please contact your GP.**

## Helpful contacts:

NHS Direct	0845 4647
Childline	0800 1111
Samaritans	08457 909090
Parentline Plus	0808 8002222

## How can you find us?

We can be reached via your YOT Worker, YOT Health Worker, local CAMHS team, or directly at:

### Engage

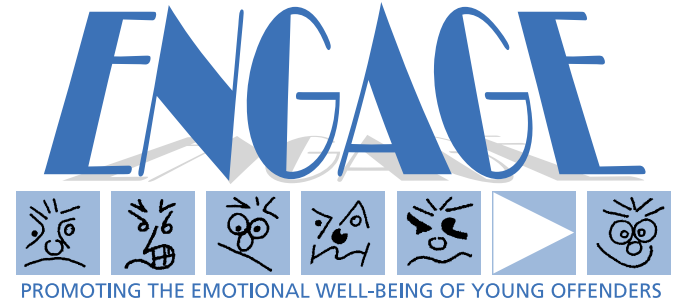
16-17 Pearl House  
Anson Court Business Centre  
Staffordshire Technology Park  
Beaconside  
Stafford ST18 0GB

Tel: 01785 257570

(Monday to Fridays 9.00am – 5.00pm  
Answer-machine contact after 1.30pm)

## Compliments & Complaints

If you would like to comment on the Engage Service then please contact the Patient Advice & Liaison Service (PALS) on 01785 221469



## Information Leaflet

**Are you in trouble with the police?**

**Do you want someone to talk to?**

**Do you want things to be different?**

In partnership with South Staffordshire Healthcare NHS Trust, Staffordshire Youth Offending Service, North Staffordshire Combined Healthcare Trust, Children & Lifelong Learning & Staffordshire Primary Care Trusts.

## Are you:

- anxious or worried about things
- feeling down, sad and miserable
- feeling angry
- confused
- upset
- having problems with friends
- arguing with your family
- being bullied or bullying others
- feeling out of control
- having 'funny thoughts' or strange experiences
- hearing voices or seeing things

**Maybe  
we  
could  
help  
you!**

## Who are we?

We are a team of health professionals who work specifically with young people aged between 10 and 17 who have offended and are currently on a criminal court order.

## What do we do?

We offer time to talk to young people who feel they are having problems and would like to change things.

We listen closely to what you say and try to understand and help solve difficulties you might be having.

We can work individually with you or together with your family or other professionals you see.

## Where do we do it?

We cover all areas across South and North Staffordshire (except the city of Stoke-on-Trent). We can meet with you at home, the Youth Offending Team (YOT) offices, the Engage offices, or wherever you would like to be seen.