

Redundancy information for employees

Factsheet

jobcentreplus

Department for Work and Pensions

Getting the right information when you are made redundant is essential. You can get help and advice to find a new job, improve your skills or find out about benefits you may get.



Where can I find another job?

Jobcentre Plus advertises 1,000s of vacancies. Go to **Universal Jobmatch** - use the free online service to find UK, European and International jobs. Online access is available 24/7 at www.gov.uk/jobsearch

Twitter feed **@khubdwp** for information about national employment opportunities and career information. Many Jobcentres have their own Twitter feeds with local information. Ask at your Jobcentre.



Other places to look for jobs

Company websites – many employers now advertise vacancies and ask you to apply online

Daily Jobseeker - dailyjobseeker.tumblr.com

Local and national newspapers and trade journals – find out what day your local newspaper advertises jobs

Word of mouth – ask family and friends

Approaching employers – many jobs are never advertised

Social Media – many employers advertise jobs on social media sites such as Facebook and Twitter

Jobsfairs – your local Jobcentre or newspapers may advertise jobsfairs taking place in your area

Apprenticeships - find out what's on offer at:

England www.apprenticeships.org.uk
Scotland www.myworldofwork.co.uk
Wales www.careerswales.com

Self Employment – for more advice go to www.gov.uk/browse/business or

Eng www.nationalearnerprisenetnetwork.org
Scotland www.bgateway.com
Wales www.business.wales.gov.uk



Some popular websites

There are many websites that advertise jobs and offer employment information. Some are:

www.totaljobs.com www.monster.co.uk
www.indeed.co.uk www.jobsite.co.uk
www.jobs.co.uk www.redgoldfish.co.uk
www.fish4.co.uk www.graduate-jobs.com
www.prospects.ac.uk www.gowales.co.uk
www.education.gov.uk/get-into-teaching

If you have manufacturing, engineering or scientific skills, you could register with the 'Talent Retention Solution' at www.talentretention.biz

You can also register with recruitment agencies specialising in your field of work. The Recruitment Employment Confederation website www.rec.uk.com allows you to locate agencies in your area.



Can I get any help to find another job?

Online at www.gov.uk/jobsearch

The Universal Jobmatch service provides help to create and upload a CV which will be automatically matched with suitable jobs and sent to the company

Your local Jobcentre can offer advice on:

- Helping you get the best job matches
- Possible training options available
- Financial help which may be available for travel, childcare costs, tools or equipment
- Work Trials, for you to show an employer that you are the right person for them. Eligibility conditions apply
- Work Clubs, community-led support groups for jobseekers, and
- Access to Work - you could get extra help if you are disabled.

For more information, go to www.gov.uk



How can I improve my skills?

Your local Jobcentre can help you identify your skills, experience, career aspirations and potential training needs. They could also help arrange vocational training.

Other help includes careers and training information online at:

England/Wales www.learndirect.co.uk
Scot www.skillsdevelopmentscotland.co.uk
Wales www.careerswales.com

For information to help you plan your career, build a CV and find a job, go to

www.nationalcareersservice.direct.gov.uk or in Scotland, www.myworldofwork.co.uk

Remember, your CV is important as it is often your first opportunity to make an impression on an employer.

You may consider voluntary work to help you get new skills. Find out what's on offer at:

England www.volunteering.org.uk

Scotland www.vds.org.uk

Wales www.wcva.org.uk



What benefits can I get?

You can get advice online about what benefits, pension or other financial help you may get

www.gov.uk/benefits-calculators



Where can I get advice on redundancy-related issues?

www.gov.uk/redundant-your-rights

www.gov.uk/your-rights-if-your-employer-is-insolvent –claiming money owed
www.acas.org.uk

Financial advice:

www.moneyadviceservice.org.uk

www.thedebtadvisenetwork.org

www.nationaldebtline.co.uk

www.citizensadvice.org.uk

www.hmrc.gov.uk

Networking for professionals:

www.linkedin.com

Coping with redundancy:

www.samaritans.org

www.relate.org.uk

www.stepsforstress.org (Scotland only)



How do I claim benefit?

Universal Credit is the new benefit which is replacing Jobseeker's Allowance. It is being introduced in stages, depending on where you live. You will need to go online at www.gov.uk/universal-credit to make a claim for Universal Credit.

If you don't have access to the internet, you could ask your family or someone you know if you can use their internet access to make your claim. You can also get access to the internet in your local Jobcentre. If you are not eligible for UC you will be signposted to the relevant benefit application process.

The initial process is to claim online, however as you progress through the initial questions, you may be advised to continue with your claim via telephone. If you wish to claim any other benefit, phone Jobcentre Plus on **0800 055 6688** (textphone **0800 012 1888**).



Can I find out about pensions?

If you're 60 or approaching 60, you may need advice about pensions or retirement.

For government advice, go to www.gov.uk/browse/working/state-pension or phone **0345 606 0265**

For independent advice on pensions:
www.pensionadvisoryservice.org.uk
or phone **0345 601 2923**

For information about how pensions may be affected by insolvency:

www.pensionprotectionfund.org.uk
or phone **0345 600 2542**

Pension Wise If you are aged 50 or over and have a defined contribution pension you can have a free, impartial guidance appointment. Call **0800 138 3944** to book an appointment or go to pensionwise.gov.uk



What if I don't have internet access

Many jobcentres have internet access you can use. Or you can use the library or UK online centre. To find out your nearest centre call **0800 771234**

Redundancy in Scotland

PACE is the Scottish Government's partnership framework, helping people dealing with redundancy.

Phone the Scottish redundancy helpline on **0800 917 8000** or visit

www.skillsdevelopmentscotland.co.uk

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