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Coronavirus Covid-19 – Day Services Update

Covid-19 can make older people and people with underlying health conditions very ill. Day services buildings have been closed to protect people. We have been offering some care and support for people at home.

The number of new Covid-19 infections is falling. We can now start to reopen day services buildings. However, Covid-19 is still around so we have to be careful. The government says that it is important to keep people two metres apart and for people to wash their hands.

We will start re-opening day services buildings from 1st July 2020 if it is safe. Day services providers will make the decision based on the building, the staff and the people using their services.

Not all day services buildings will be able to reopen and those that do may not have enough space for everybody to attend at the same time. They may have different opening hours. Parts of the building may be restricted. Staff will need to wear protective equipment including masks. It may not be safe for you to attend if you are 'clinically extremely vulnerable'. Transport arrangements may be different.

If you are not able to use day services buildings we want to offer care and support at home. This could include Sitting Services; 1:1 care in the home; meal deliveries; quality phone calls that offer support - e.g. to avoid carer breakdown, combat loneliness and isolation; and equipment. If you pay a contribution to the cost of day services this will be suspended until 1st October 2020.

Day services providers will contact you to talk about the care and support they will be able to offer.



We have included some Frequently Asked Questions to help answer any questions you might have. You can also contact your allocated social care practitioner with any questions or queries. If you do not have direct contact details for your worker, please use the relevant team phone number included in our Frequently asked questions.

Yours sincerely



Dr Richard Harling
Director of Health & Care

