

Community Malnutrition Scrutiny Review – Executive Response Action Plan

Health Scrutiny Committee 4 July 2011

RECOMMENDATION	ACCEPT RECOMMEND ATION Y/N (if no – please state reason)	PROPOSED ACTION	LEAD OFFICER (L) and SUPPORT OFFICER (S)	DEADLINE and STATUS
Raising the Profile				
1a	That the Cabinet and Staffordshire County Council's People Directorate assume the strategic lead for this agenda ensuring that this issue is drawn to the attention of the relevant partners and take overall responsibility for driving forward action in relation to malnutrition.	Y	<ol style="list-style-type: none"> As this agenda cuts across Public Health, Community Wellbeing and Adult Social Care, so does the Cabinet responsibility for it. It therefore sits primarily between the Cabinet Member for Public Health (and Community Safety) and the Cabinet Member for Adults' Wellbeing. The Cabinet Member for Public Health (and Community Safety) has adopted lead responsibility for Community Malnutrition as it falls under the Strategic Plan (2011-2016) priority '<i>Staffordshire is a place where people live longer, healthier and fulfilling lives</i>'. An officer in the Health Development (HD) Team (which forms part of the Staffordshire Public Health Team) with the appropriate specialist background knowledge and skills in dietetics will be the officer with lead responsibility for 	<p>Nicola Day (L)</p> <p>Ongoing from 20.04.11</p>

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			<p>this cross-cutting agenda.</p> <p>The Health Development Team will:</p> <p>3. Contact the Staffordshire Local Involvement Network (LiNK) and Healthwatch to initiate a piece of work to identify improvements that can be made to nutritional screening and care planning in Staffordshire hospitals.</p>	Nicola Day (L)	Contact to be made by 31.07.11. Deadlines for work to be confirmed following this.
1b	That the People's officer with lead responsibility for community malnutrition ensures that future versions of the JSNA specifically cover malnutrition.	Y	<p>The Health Development Team will:</p> <p>1. Discuss with the Public Health observatory / PCT Public Health Intelligence Unit and the Commissioner for Care and Support re: starting the process of incorporating malnutrition into the mortality and morbidity health subsection of the JSNA (re: what stats need to be collated).</p> <p>2. Where refreshes of the Staffordshire Health and Wellbeing Strategy take place, integrate this issue into 'The Health and Wellbeing of Older People'.</p>	<p>Nicola Day (L)</p> <p>Denise Vittorino (L)</p>	<p>1 Discussions have taken place. South Staffordshire PCT's Public Health Intelligence Team is building this into their work programme for completion before December 2011</p> <p>2. Dependent on when refreshes take place.</p>
1c	That the Cabinet Member for Adults' Wellbeing investigates how 'Staffordshire Cares' could be used to raise awareness of malnutrition - including providing information regarding who might be at risk, what to look out for, who to talk to if you are concerned about a friend or family member and support services available.	Y	<p>The HD team will:-</p> <p>1. After checking that no such product currently exists, in conjunction with the Older Persons Partnership Board produce and / or support national professional and charitable bodies to produce a leaflet containing information on:-</p> <ul style="list-style-type: none"> • What is malnutrition and how common is it? 	Nicola Day (L) and Lucy Gratton (S)	1. Early indications show that no such resource currently exists. If this is confirmed, a leaflet will be completed by 01.12.11.

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			<ul style="list-style-type: none"> • What are the signs to look out for? • What to do if someone is considered to be suffering from malnutrition? 		
			2. Contact and work with organisations registered on the 'Staffordshire Cares' Purple Pages to raise awareness of the issue.	Lucy Gratton and Nicola Glover Edge (both L)	2. Following completion of point 1 above.
Care Homes					
2a	That Cabinet ensures that sufficient resource is retained by the County Council to enable the Caring for Health award to be rolled out more widely with the appropriate level of support from the County Council.	Y Consideration of the outcomes from the pilot, its implementation plan and its costs will need to be made.	<p>The Caring for Health award scheme is progressing as follows currently:-</p> <ol style="list-style-type: none"> 1. The HD Team is currently conducting a pilot in 4 care homes in the Cannock / Rugeley area on this programme. 2. A DVD-based training programme is in the early stages of development and the team will be liaising with the Commissioner for Care and Support to enable this, once developed, to become more integrated into commissioning intentions in contracts covering providers of adult social care. 	<p>Marc Neeld (L)</p> <p>Marc Neeld and Lucy Gratton (both L)</p>	<ol style="list-style-type: none"> 1. Deadline set for pilot to be completed (with evaluation report is 30.07.11). This is currently on target. 2. DVD's for nutrition are being commissioned by the Joint Commissioning Unit. These are being produced asap (the target is before December 2011 if possible).

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			<p>3. On the directions of The Cabinet Member for Adults' Wellbeing, a business proposal is being developed to support wider roll out of the scheme beyond its pilot phase through collaboration with the Staffordshire Association of Registered Care Providers (SARCP).</p>	Nicola Day (L)	<p>3. Currently under development. There have been some delays in deciding the approach to take. On next SARCP meeting agenda in July. Further actions and deadlines to follow, as appropriate.</p>
2b	That the Cabinet Member for Adults' Wellbeing considers how achievement of 'Caring for Health', as a symbol of excellence, might be promoted through Staffordshire Cares.	Y	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Agenda this item for discussion on the next Older People's partnership board meeting, and / or* 2. Meet with the lead for Staffordshire Cares to discuss the opportunities to promote the Caring for Health award with Staffordshire Cares. <p>* Whichever is sooner.</p>	Marc Neeld and Nicola Glover Edge (L)	<p>This has been raised at an Older people's Partnership Board meeting. Officers will continue to influence this action as and where appropriate following the results of the award pilot.</p>
2c	That the Cabinet Member for Adults' Wellbeing requests the Joint Commissioning Unit investigates whether it could provide some kind of structure or framework through which smaller providers could purchase food	Y	<p>The HD Team will meet with the Contracts team with a view to taking this initiative forward.</p>	Lucy Gratton (L) and Marc Neeld (S)	<p>Meeting to be held before 31.08.11. Further actions and deadlines to follow.</p>

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	jointly to achieve savings.				
2d	That the Cabinet Member for Adults' Wellbeing, possibly in partnership with the Cabinet Member for Economic Growth and Enterprise, explore what role the County Council could play in terms of offering advice and guidance to social care service providers regarding the provision of good quality, nutritious food. For example, as part of any other advice or guidance service the County Council provides to small and medium size businesses or through Trading Standards.	Y	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Identify relevant elements of existing documentation produced for the Caring for Health award and apply these directly to the provision of day care / luncheon club / extra care / flexi care / assisted living / lower level providers (as outlined in 3d and e below). 2. Initiate discussions with the Trading Standards' service and with the Commissioner for Asset and Infrastructure management / the Facilities Management team / Comms how this tool can be effectively communicated to care service providers. 	<p>Nicola Day (L) and Lucy Gratton (S)</p> <p>Nicola Day (L)</p>	<ol style="list-style-type: none"> 1. Work is already underway to produce nutrition training DVD's that can be used across the care sector and one is even relevant for older people living at home and cooking for themselves (see 2a point 2 above). This will be followed by 'Caring for Health' award guidance and standards for service providers in 2012, dependent on future funding streams in which to submit the business case. 2. Deadlines dependent on completion of point 1 above

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			<ol style="list-style-type: none"> 3. Initiate discussions with the Commissioner for Care and Support how award training (and possibly also standards) may be integrated into commissioning intentions for Domiciliary Care contracts and how this will be audited. 4. Involve the Staffordshire Association of Registered Care Providers (SARCP) in promoting the training for the award to their members. 	<p>Nicola Day (L)</p> <p>Nicola Day (L)</p>	<p>3. Early discussions are taking place alongside DVD development.</p> <p>4. Linked to 2a point 3 above</p>
2e	That the Cabinet Member for Adults' Wellbeing ensures work with the Barchester Care Home Group is undertaken to develop this idea (use of Barchester chef school for other providers) and to investigate how the County Council might facilitate this (for example, through the Caring for Health award).	Y in relation to the concept of this occurring as an open opportunity in which the Barchester group and other training providers could take up this opportunity.	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Conduct market research to evaluate the potential market for this (e.g. through SARCP). 2. Dependent on 2e point 1 above, liaise with the Commissioner for care and Support on how to take this forward. 	<p>Lucy Gratton (L) and Marc Neeld (S)</p> <p>Lucy Gratton (L) and Marc Neeld (S)</p>	<p>1. Dependent on the outcome of the SARCP proposal identified in 2a point 3 above.</p> <p>1. Following completion of point 1 above.</p>
2f	That the Cabinet Member for Adults' Wellbeing reviews the County Council's mechanisms for gathering intelligence about the care homes it commissions with (i.e. through the quality monitoring officers and complaints officers) and develop	Y	<ol style="list-style-type: none"> 1. Central Quality monitoring Officers collate intelligence in about commissioned care homes – i.e. Complaints, Service performance feedback forms and Adult Protection referrals, which is then analysed for trends 	Amy Jones (L)	1. ongoing

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	formal arrangements for sharing this information with the CQC.		<ol style="list-style-type: none"> 2. Staffordshire County Council is one of 15 LA's working nationally with the Care Quality Commission (CQC) regarding the development of the CQC web based information sharing portal – approached by CQC to be part of the pilot due to robust monitoring arrangements we have in place in Staffordshire. We will be trialing this to establish formal arrangements for information sharing so will have an influence of what information will be shared and how with CQC and other LAs 3. As of September 2011 officers within the QA team will be responsible for developing methods to analyse the outcome of quality monitoring visits to identify trends/issues coming out of visits etc. 		<ol style="list-style-type: none"> 2. On target in line with CQC timescales 3. From 30.09.11 onwards
2g	That the officers undertaking the review of the Quality Monitoring Toolkit consult the Community Food Coordinator for specific advice regarding the food and nutrition element of the toolkit. It may be appropriate to review the toolkit	Y	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Make contact with the Quality Assurance team and discuss how to take this forward in relation to aligning with the Care Quality Commission's new essential standards. 	Nicola Day and Amy Jones (Both L)	<ol style="list-style-type: none"> 1. By 31.07.11 in line with planned review of the toolkit

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	against the standards required by the CQC.		2. Discuss the possibility of providing peer support for assessors and advice on appropriate training requirements for Quality Assurance officers in relation to food, nutrition, hydration and nutritional screening and support.	Nicola Day and Amy Jones (Both L)	2. Deadlines to follow completion of point 1 above
2h	That the team undertaking quality monitoring visits undertakes an analysis of the outcomes from the visits to identify any emerging trends (in relation to all the standards, but in particular in relation to food and nutrition).	Y	As of September 2011 officers within the Quality Assurance Team team will be responsible for developing methods to analyse the outcome of quality monitoring visits to identify trends/issues coming out of visits etc.	Amy Jones (L)	By 30.0911
2i	That the Cabinet Member for Adults' Wellbeing reviews whether the County Council's own in-house provision of residential care should be reviewed using the Quality Monitoring Tool and that consideration is given to developing a consistent strategy for nutritional screening within in-house older people services.	Y	SCC providers will review their processes are fully CQC compliant against the Quality Monitoring Tool and will determine whether any further actions are necessary in this area.	John Goosey (L)	Following completion of 2g point 1 above and ongoing thereafter.
2j	That the impact and outcomes of the South Staff's PCT work on prescribed nutritional supplements is closely monitored by the Cabinet Member for Adults' Wellbeing and the Chief Executive of the new Staffordshire and Stoke-on-Trent Partnership NHS Trust. In particular, consideration should be given to whether this project ought to be rolled out across	Y The South Staffordshire Quality and Innovation, Productivity and Prevention (QIPP) Project has now been	1. SCC's Quality Monitoring Officers and the Quality Assurance manager are working with (QIPP) team in identifying homes that require support in this area. The Health Development Team will:- 2. Establish with the QIPP team how Nursing Homes can credit this towards achievement of a 'Caring for Health	Amy Jones (L) Nicola Day and Marc	Ongoing 2. Meeting planned for July. Further

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	the whole County.	funded on a permanent basis – now named the ‘Nursing Home Service’. The nutrition part of the Service is being rolled out across South Staffordshire PCT. Specialist nurses and dietitians work with the home, identifying improvements in required nutritional screening and support practice, and provide training and support to staff.	award’ in nutrition.	Neeld (L)	actions and deadlines to follow. NB: Key Performance Indicators are being set and evaluations of the South Staffordshire-wide project are ongoing from April 2011, which will provide evidence to support the decision-making process in relation to this scheme.
Personalisation					
3a	That the Cabinet Member for Adults’ Wellbeing requests officers to review the shortened version of the Functional Assessment of Care Environments (FACE) assessment,	Y	The HD team will:- 1. Review the FACE assessment in relation to food and nutrition.	Nicola Day (L)	By 31.07.11

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	which is used in non-complex cases, with a view to including more specific questions regarding food and nutrition.		2. Initiate discussion with the Commissioner for Care and Support regarding integrating any revisions to the model in social care assessments and contract monitoring.	Nicola Day (L)	Following outcomes from point 1 above.
3b	That the Cabinet Member for Adults' Wellbeing provides additional information to Scrutiny regarding: <ul style="list-style-type: none"> • what training is provided to support officers to undertake social care assessments, and whether this training specifically covers identifying whether someone is at risk from malnutrition; and • what processes there are in place to 'Quality Assure' social care assessments to ensure that all needs are being picked up. 	Y	The HD Team will:- <ol style="list-style-type: none"> 1. Assess training requirements supporting current social care assessment tools and identify any shortfalls that need to be addressed. 2. If there are any shortfalls identified in point 1 above, the HDT team need to research training available locally and nationally, where accountabilities lie for delivery of this and recommend suitable training opportunities for staff who are undertaking personal assessments. 	Lucy Gratton (L) Lucy Gratton (L)	1. Before 31.12.11 2. Following the outcomes of 3b point 1 above
3c	That the Cabinet Member for Adults' Wellbeing reviews the (carer's) assessment to ensure that it provides an adequate opportunity to consider the impact of caring on diet and nutrition.	Y	The HD Team will:- <ol style="list-style-type: none"> 1. Review the current tool and incorporate relevant elements of the basic revised FACE assessment into this. 2. Ensure distribution of the malnutrition leaflet through Staffordshire Carers' associations 	Nicola Day (L) Josie Bowen (L)	1. Following completion of 3a point 1 above. 2. Following completion of 1c point 1 above

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3d	That the Cabinet Member for Adults' Wellbeing reviews the contracts used for lower-level services to ensure that, where appropriate, they include requirements linked to food and nutrition.	Y	See commitment to 2d point 3 above. The HD Team will:- 1. Ensure distribution of the malnutrition leaflet through current and potential service providers.	Josie Bowen (L)	Ongoing following completion of 1c point 1 above
3e	That an appropriate mechanism for the ongoing monitoring of the quality of lower level services is developed, perhaps expanding the role of the quality monitoring officers once they have all been recruited.	Y	The HD Team will:- 1. Follow actions as outlined in 2d point 1 above. 2. Initiate discussion with the Commissioner for Care and Support how award training (and possibly also standards) once adapted may be integrated into commissioning intentions for lower level contracts and how this will be audited. 3. Follow actions as outlined in 5b point 2 below.	Nicola Day (L)	2. Following on from 2d point 1 above
3f	That the County Council reviews what role large assisted-living / extra-care facilities could play in providing a wider community resource, for example, opening up any on-site catering facilities to non-residents.	Y	The HD Team will:- Follow actions as outlined in 2d points 1 and 3 above.		
3g	That the Cabinet Member for Adults' Wellbeing provide the Social Care Scrutiny Committee with additional information regarding what standards providers will have to meet to be part of proposed 'framework	Y	SCC will continue to engage with providers through procurement and quality routes to foster positive outcomes and best practice in this area of work.	Procurement and Quality Staff and Commissioners	Ongoing

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	arrangements' and what arrangements will be in place to monitor and review whether providers are maintaining those standards.				
3h	That the Cabinet Member for Adults' Wellbeing provides assurance to Scrutiny that the risks associated with delivering care directly into people's homes and in an environment with so many more providers have been fully understood and plans put in place to mitigate those risks.	Y There are tougher Commissioning contracts than ever before in Adult Social Care and higher penalties for not adhering to these. However, it is also important to improve how we highlight malnutrition in personal assessments.	The HD Team will:- Follow actions as outlined in 3a above.		
3i	That the Cabinet Member for Adults' Wellbeing: <ul style="list-style-type: none"> • undertake some additional work to identify the health implications of those decisions within the Contributions Policy which relate to food; and • undertake a review in 6-12 	Y It is worth noting that provision of the Meals on Wheels Service has not been	The HD Team will:- 1. Continue to coordinate Health Impact Assessment (HIA) training for the authority.	-Marc Neeld (L) and Shelley Davis (S) -Marc Neeld	1. Training due in 06.11 and other training to be provided as requested

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	<p>month's time of the take-up of meals on wheels and follow up with a selection of people who have chosen to stop receiving the service to assess the impact.</p>	<p>affected by the 'Partnership for Care Policy' taking effect from 08.08.11.</p>	<p>2. Review the HIA process and template and a sample of completed assessments.</p> <p>3. Influence the potential formal strategic alignment of the HIA with the Equality Impact Assessment (EIA) in Staffordshire County Council.</p> <p>4. Contact the lead for Meals on Wheels to instigate the assessments as identified opposite.</p>	<p>(L), Shelley Davis (S) with law and Governance team</p> <p>-Marc Neeld and Anne Marie Davidson (L), and Shelley Davis (S)</p> <p>- Nicola Day (L)</p>	<p>2. Ongoing</p> <p>3. The current EIA is being replaced with a 'Community Impact Assessment' tool which will encompass Health Impact Assessment – the toolkit will be completed by the end of June 2011.</p> <p>4. Lead contacted and action to be taken in line with 6 monthly reviews that are now in place.</p>
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Role of GPs					
4a	That Members' recommendations regarding the role of the Cabinet Member for Public Health (and Community Safety) in raising awareness of malnutrition should be particularly applied as the County Council develops greater links with GPs. GPs need to be alerted to the potential cost savings which could be achieved by identifying people at risk of malnutrition and undertaking early preventative work.	Y We are actively building relationships with GPs through, for example:- -Senior member and officer engagement at local GP events - active working groups with GP commissioners in strategically shaping the future of Integrated Commissioning -GP stakeholder events to look at effective joint working opportunities.	The HD Team will:- 1. Discuss with the Public Health Observatory and the Commissioner for Care and Support the potential for undertaking a project to determine the potential cost effectiveness of preventative work in this area. 2. Distribute leaflets / posters as outlined in 1c above to GP practices. 3. Attend GP conferences / Health and Wellbeing Board events to raise awareness of this issue with GPs.	Nicola Day (L)	1. Discussions have taken place. The Public Health Intelligence Team is building this into their work programme – it is anticipated that this work will commence in August 2011.
				Josie Bowen (L)	2. Following completion of 1c point 1 above
				Nicola Day and Denise Vittorino (both L)	3. Ongoing
4b	That Cabinet Member for Public Health (and Community Safety) seeks ways to influence GPs to undertake nutritional screening.	Y	The HD Team will:- 1. Influence the JSNA and Staffordshire Health and Wellbeing strategy as outlined in 1b points 1 and 2 above. Follow actions outlined in 3a and 4a.		

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Role of the Community and Third Sector					
5a	That the Cabinet Member for Adults' Wellbeing gives consideration to how the Community Wellbeing Fund (and other sources of funding) can be more widely promoted.	Y Funding surgeries have been delivered over the past 12 months to support a greater number of applications through providing advice directly to potential applicants. This will continue.	The HD Team will:- <ul style="list-style-type: none"> • Continue to work in partnership with the internal Communications Team • Continue to support the communications team in the delivery of the Communications Plan at key points during the Community Wellbeing Fund (CWF) programme, for example to publicise the funding rounds and closing dates etc. • Continue to support the phased media campaign that has been developed to promote successful projects, which have received funding. 	Shelley Davis (L) Shelley Davis (L) Shelley Davis (L)	All ongoing until the end of the 4 years of the CWF in 2014
5b	That a review is undertaken at the conclusion of the second year of the Community Wellbeing Fund, and again at the end, to assess whether those projects and groups which have received support are sustainable without a continuing contribution from the County Council.	Y As of June 2011, a small number of projects have been identified as being dependent on and have qualified for long term mainstream funding. On the other hand, several projects have or are anticipated to	The HD Team has:- <ul style="list-style-type: none"> • Developed a monitoring and evaluation process for the CWF • Produced an Outcomes Management Plan for the CWF The HD Team will:- <ol style="list-style-type: none"> 1. Feed back the evaluation, including recommendations to District Directors (DD's) to identify projects which should receive mainstream funding from Staffordshire County Council 	Shelley Davis (L) Shelley Davis (L)	<div style="border-bottom: 1px solid black; padding-bottom: 5px;">- Completed</div> <div style="border-bottom: 1px solid black; padding-bottom: 5px;">- Completed</div> <div style="padding-bottom: 5px;">1. Feb & Aug 2011,12,13, 14,15. Meetings with DD's have also taken place in June, discussing the potential for mainstreamed</div>

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		become self sustainable as a result of this funding.	<ol style="list-style-type: none"> 2. Develop an Outcomes Database in partnership with the Commissioner for Care and Support 3. Using the recommendations from the CWF evaluation and data generated from the Public Health Observatory as detailed in 1b (point 1) and 4a (point 1 above), develop a business case to support mainstreamed funding for projects impacting on malnutrition. 	<p>Shelley Davis (L)</p> <p>Shelley Davis (L)</p>	<p>funding. Levels of commitment are currently being agreed.</p> <p>2. August 2011</p> <p>3. Dependent on future funding streams in which to submit the business case</p>
5c	That Cabinet reviews what more can be done to ensure that the sector is aware of the support available.	Y Staffordshire Cares Purple Pages have been set up to provide such support.	<p>The HD Team has:-</p> <ul style="list-style-type: none"> • Developed effective communications for the CWF • Built strong relationships with CVSs and Staffordshire and Stoke on Trent Consortium of Infrastructure Organisations (SCIO) 	Shelley Davis (L)	- All Completed
5d	That the Cabinet Member for Culture, Communities and Customers carefully review and report back to Scrutiny the outcomes of the 'Volunteer Staffordshire' campaign and undertake further and ongoing work to increase volunteering levels in Staffordshire.	TBC by 04.07.11	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Develop a business case for a 'Staffordshire Circle' model, which aims to increase volunteering, reciprocity and local community assets. This is based upon existing good practice examples such as the Southwark Circle, Village Agent Projects and Time Banks. 	Shelley Davis (L)	Currently under development. There have been some delays in deciding the approach to take. Target 31.03.12

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		request this report as part of their work programme planning meeting on the 30 th June).			
6c	That Cabinet develops relationships with the large local supermarkets to explore what contribution it could make, in particular tapping into the 'corporate responsibility' agenda.	Y	<p>The HD Team will:-</p> <ol style="list-style-type: none"> 1. Discuss with the Commissioner for Care and Support the potential for identification of and agreement from vulnerable older people who become isolated in their own homes in inclement weather conditions (based on the register of those receiving social care support and setting up self and specialist referrals into this) to receive emergency food packages. 2. Conduct a scoping exercise to evaluate the potential of local supermarkets, food retailers and food manufacturers providing vulnerable older people who become isolated through inclement weather with deliveries of food to their own homes. 3. Discuss with the Commissioner for Education and Skills the potential to involve schools in an annual collation of Christmas hampers for isolated older people to distribute to local charities for distribution 	<p>Lucy Gratton (L) and Marc Neeld (S)</p> <p>Lucy Gratton (L), Marc Neeld (S) and Rachel Shepherd (S)</p> <p>Lucy Gratton (L)</p>	<p>1. By 31.03.12</p> <p>2. By 31.10.12</p> <p>3. By 31.07.12</p>

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Additional Recommendations from the Scrutiny Review – Final Report (Not requiring an executive response)				
REPORT REFERENCE	RECOMMENDATION	PROPOSED ACTION	LEAD OFFICER (L) and SUPPORT OFFICE (S)	DEADLINE
Para 1.6.4	That the Staffordshire Health Scrutiny Committee writes to the various bodies representing GPs in Staffordshire to notify them of the publication of this report and to seek their views on what contribution GPs could make to address these issues.	Report and accompanying letter to be distributed to Practice Based Commissioning Leads.	Lucy Stratford (L)	Letters Sent 12.05.11
Para 1.8.2	That the Health Scrutiny Committee undertakes a piece of work looking at nutrition in acute hospitals in Staffordshire. This review should also consider wider issues regarding the NHS approach to hospital care for the elderly.	To be included in Scrutiny work programme planning. The HD Team will:- <ol style="list-style-type: none"> 1. Support the scoping, development and delivery of this, drawing on the 'Engaging Communities' project so that the people of Staffordshire can be involved in shaping this work. 2. Carry out actions identified in 1a point 3 above. 	Tina Randall (L) Nicola Day and Wendy Thompson-Edwards (L)	Tbc As required