

New Police Non Emergency Number - 101

From Tuesday 8 November communities across Staffordshire and Stoke-on-Trent will have access to 101, the national non-emergency telephone number for the police service in England and Wales.

The number is already in use in London, Wales, Hampshire and the Isle of Wight and Sheffield, but it is now being rolled out across England on a phased basis during 2011. From the experience of these initial areas that 101 is well received by the public and has led to improvements in public satisfaction and confidence when calling the police. Further information can be obtained by visiting www.staffordshire.police.uk/101

Calls to 101 will cost 15 pence per call, no matter how long you are on the phone – this applies to both landlines and mobile phones.

In an emergency, the public should continue to call 999, such as when a crime is in progress, when there is danger to life or when violence is being used or threatened.

The current number (0300 123 4455) will remain in place whilst communities and partners become familiar with 101.

Produced: 08th November 2011

All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or someone you know.
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