

Council Tax Scam

Staffordshire Trading Standards have been made aware of a Council Tax telephone scam targeting the Stafford area.

Residents have reported to Stafford Borough Council that they are receiving calls from someone claiming to work at the council. The caller tells residents that they are owed a Council Tax or Business Rate refund and in order to claim the refund they must call a number.

This is a scam as Stafford Borough Council does NOT contact residents to offer such refunds.

We strongly advise you to never give your financial details out over the phone and to not call any number provided by unsolicited callers. There is a chance you could be calling a high rate number.

If you feel you are due a refund then contact Stafford Borough Council directly on **01785 619 000**.

If you believe you have been the victim of any such scam then you should also report the matter to Action Fraud on **0300 123 2040** or report it on their website: http://www.actionfraud.org.uk/report_fraud

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or someone you know.

Community Development, 14 Martin Street, Stafford, ST16 2LG E-mail: community.development@staffordshire.gov.uk

