

# TELEPHONE SURVEY SCAM

Staffordshire County Council has received reports from a local resident who has been contacted by a caller supposedly carrying out a telephone survey on behalf of Staffordshire County Council.

The person calling advised they were conducting a survey on behalf of Staffordshire County Council, but did not give their name. They were quite insistent that the survey be conducted and proceeded to ask personal questions relating to marital status, disability, and whether the resident was married and owned their own home.

Staffordshire County Council do from time to time carry out telephone surveys. However, the caller will always introduce themselves and will not pressure residents to take part in the survey. The questions asked are carefully chosen so as to limit the amount of personal information people are being asked to give out and records are kept so staff know who has been contacted and when.

If you have been contacted by someone claiming to be carrying out a survey on behalf of Staffordshire County Council, and you wish to check its authenticity, or if you have concerns that the call may not have been genuine, please report this to the central Contact Centre on 0300 111 8000.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG. [community.development@staffordshire.gov.uk](mailto:community.development@staffordshire.gov.uk)

