

Supporting People



Help us provide a better service



Staffordshire
County Council

We can provide this leaflet in large print, Braille, audio, or in a range of languages. For your personalised version call our information helpline in Stafford on: 01785 276900.

What is Supporting People?

Supporting People is a Government grant. It helps pay for housing-related support services, offering vulnerable people the opportunity to improve their quality of life. Supporting People helps people live independently in the community, providing a stable environment.

How are we doing?

We need to engage with those who use our services, so that we can let the Government and those we provide services to know exactly how we're performing. It's important that we tell you everything you need to know in a timely, accurate and honest manner. Because Supporting People is a Government grant, we also need to be cost effective in delivering the very best services that we possibly can.

Why your views are important

We can't involve those who use our services if we don't tell them what's available and how they can access them. This is why it's so important to us that we effectively engage with those who need our services, particularly the harder to reach groups, including minority groups, homeless people, travellers and asylum seekers. We're here to help vulnerable people as much as we can and

we believe we can only achieve this by effectively involving you in the decisions we make and about how our services can better be accessed and delivered. We plan to do this in a number of different ways as we aim to continuously improve Supporting People.

Want to get involved or feedback your ideas on how the service could be improved?

Send your comments to:

Freepost RRJR-SLXJ-BHUB
Supporting People Team
Social Care & Health Directorate
Staffordshire County Council
Tipping Street
Stafford
ST16 2DH

You can also contact us on
Freephone: 0800 458 6024, or
email our Supporting People team
at: spteam@staffordshire.gov.uk

Website

Visit our website at:

[www.staffordshire.gov.uk/health/
supportingpeople](http://www.staffordshire.gov.uk/health/supportingpeople)

