

SCAM BANK CALL

Trading Standards are warning residents about scam telephone calls, where the caller is purporting to be from your bank.

A local resident received an answer phone message, supposedly from her bank asking her to call them back. Luckily she didn't have time to do this and made the decision to phone later in the day using the telephone number on her bank statement.

When she spoke to her bank, they knew nothing of the telephone message and had no record of a call having been made.

Be wary of banks contacting you by telephone or email asking for personal details or leaving a telephone number to call them back. Use the telephone number given on your bank statement to verify the call, and never give out personal details over the telephone or email.

Your bank should not call you asking for details of your account. They already have this information.

If you have been a victim of this type of scam, please report it to Consumer Direct on 08454 04 05 06.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG

