

Mail Order Scam

Staffordshire Trading Standards are warning consumers to be aware before purchasing goods from unknown companies placing large advertisements in local newspapers and magazines.

The large advertisements are quite distinctive offering a range of electrical items including iPods, cameras, vacuum cleaners etc often at discounted prices. They all claim next day delivery by DHL / City Link and to be a 'Trust UK Approved Trader'.

Consumers have complained that after paying money direct into various bank accounts with various banks they have not received the goods and their money has not been refunded.

You are advised to try to ensure you are dealing with reputable companies and also try to research the company before purchasing anything from them. You could also shop around to see if the products are being offered at a similar price on the high street.

If you have been the victim of such a scam please contact Consumer Direct on **08454 04 05 06**.

All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know.

Address: 14 Martin Street, Stafford, ST16 2LG