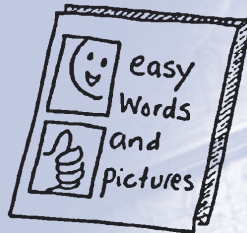


# Fair Access to Care Services



What does it mean?

Easy to read



**Staffordshire**  
County Council



INVESTOR IN PEOPLE

# Fair Access to Care Services – Wh

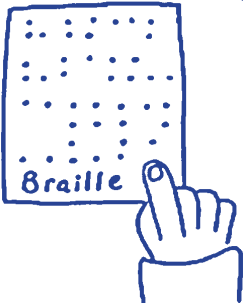
You can get this information



on tape



In sign language



In Braille



In different languages



If you would like this information please  
phone: 01785 276900

# What does it mean?



Social Services try to help when you are having problems.

We can do this in lots of ways.



First we find out how much help you need.



If you only need a little help we may be able to get you help from these services:



- Support for carers



- Help around the house



- Befriending



- Private home care



- Leisure and education



- Debt counselling and benefits advice

If you have more needs we can talk to you and find out what help we can give you like:



- Direct payments



- Home care



- Making changes to your home to make it safe and easy to get around



- Meals on Wheels



- Day care



- Respite care



- Residential care



- The Blue Badge scheme.

We can help carers as well.

We have a leaflet for carers called 'Do you need help looking after a relative or friend?'



You might have to pay for some of our help like:

- Home care





- Meals on Wheels



- Residential care and day care.



We will tell you if you have to pay and how much it will be.



We will keep in touch with you to see if the help we've given you is still right for you.



We have lots more information about how we can help you.



Please ask at one of our offices or go to [www.staffordshire.gov.uk](http://www.staffordshire.gov.uk)



Tell us about the help we give you. If you are not happy we will try to sort it out.

## **Biddulph Office**

Councils Connect

Town Hall, High Street, Biddulph, Stoke-on-Trent, ST8 6AR

**Tel: 01782 297810 - Fax:01782 297815**

Minicom: 01782 297937

Email: [biddulph.socialservices@staffordshire.gov.uk](mailto:biddulph.socialservices@staffordshire.gov.uk)

## **Burntwood Area Office**

Sycamore Road, Chasetown, Burntwood, WS7 4RR

**Tel: 01543 510410 - Fax:01543 510437**

Email: [burntwood.socialservices@staffordshire.gov.uk](mailto:burntwood.socialservices@staffordshire.gov.uk)

## **Burton Area Office**

1-3 St. Paul's Square, Burton on Trent, DE14 2EF

**Tel: 01283 239888 - Fax: 01283 239635**

Email: [burton.socialservices@staffordshire.gov.uk](mailto:burton.socialservices@staffordshire.gov.uk)

## **Cannock Area Office**

Ivy House, 202 Wolverhampton Road, Cannock, WS11 1AT

**Tel: 01543 510300 - Fax: 01543 510350**

Email: [cannock.socialservices@staffordshire.gov.uk](mailto:cannock.socialservices@staffordshire.gov.uk)

## **Cheadle Office**

Council Offices, Leek Road, Cheadle, ST10 1JF

**Tel: 01538 483800 - Fax: 01538 483823**

Email: [cheadle.socialservices@staffordshire.gov.uk](mailto:cheadle.socialservices@staffordshire.gov.uk)

## **Codsall Area Office**

Histons Hill, Codsall, WV8 1AA

**Tel: 01902 434000 - Fax: 01902 434005**

Email: [codsall.socialservices@staffordshire.gov.uk](mailto:codsall.socialservices@staffordshire.gov.uk)

## **Kidsgrove Area Office**

Town Hall, Liverpool Road, Kidsgrove, ST7 4EH

**Tel: 01782 296705 - Fax: 01782 296724**

Email: [kidsgrove.socialservices@staffordshire.gov.uk](mailto:kidsgrove.socialservices@staffordshire.gov.uk)

## **Leek Area Office**

County Services Building, Fountain Street, Leek, ST13 6JR

**Tel: 01538 483112 - Fax: 01538 483145**

Email: [leek.socialservices@staffordshire.gov.uk](mailto:leek.socialservices@staffordshire.gov.uk)

## **Lichfield Area Office**

Lombard Court, Lombard Street, Lichfield, WS13 6DP

**Tel: 01543 510800 - Fax: 01543 510817**

Email: lichfield.socialservices@staffordshire.gov.uk

## **Newcastle Area Office**

The Civic Offices, Merrial Street, Newcastle, ST5 2AG

**Tel: 01782 296005 - Fax: 01782 296024**

Email: newcastle.socialservices@staffordshire.gov.uk

## **Rugeley Area Office**

Council Offices, Anson Street, Rugeley, WS15 2BA

**Tel: 01889 256016 - Fax: 01889 256034**

Email: rugeley.socialservices@staffordshire.gov.uk

## **Stafford Area Office**

The Business Centre, Madford Retail Park, Foregate Street, Stafford ST16 2PA

**Tel: 01785 276800 - Fax: 01785 276880**

Email: staffordc&f.socialservices@staffordshire.gov.uk

## **Tamworth Area Office**

Marmion House, Lichfield Street, Tamworth, B79 7BX

**Tel: 01827 475506/7 - Fax: 01827 475509**

Email: tamworth.socialservices@staffordshire.gov.uk

## **Uttoxeter Area Office**

63 High Street, Uttoxeter, ST14 7JQ

**Tel: 01889 256300 - Fax: 01889 256326**

Email: uttoxeter.socialservices@staffordshire.gov.uk

**Thanks go to The Self Advocacy Project for the copy.**

**These pictures are from the CHANGE Picture Bank.**

**Website: [www.changepeople.co.uk](http://www.changepeople.co.uk)**