

## Disability Service Teams (Adults & Older people)

### Newcastle Disability Service Team

Town Hall, Liverpool Road, Kidsgrove ST7 4EH

Duty Officer Tel: 01782 296800

Minicom: 01782 296813

Text phone: 07773 792324

Fax: 01782 296812

e-mail: [newcastledst.socialservices@staffordshire.gov.uk](mailto:newcastledst.socialservices@staffordshire.gov.uk)

### Moorlands Disability Service Team

Council Offices, Leek Road, Cheadle ST10 1JF

Duty Officer Tel: 01538 483800

Text phone: 07773 792322

Fax: 01538 483823

e-mail: [leekdst.socialservices@staffordshire.gov.uk](mailto:leekdst.socialservices@staffordshire.gov.uk)

### Stafford Disability Service Team

Corporation Street, Stafford ST16 3LX

Duty Officer Tel: 01785 276969

Text phone: 07773 792323

Minicom: 01785 276918

Fax: 01785 276928

e-mail: [stafforddst.socialservices@staffordshire.gov.uk](mailto:stafforddst.socialservices@staffordshire.gov.uk)

### East Staffordshire Disability Service Team

Anglesey House, Unit 4, Anglesey Road,

Burton on Trent, DE14 3PN

Duty Officer Tel: 01283 233460

Text phone: 07773 792327

Minicom: 01283 233470

Fax: 01283 233461

e-mail: [eaststaffdst.socialservices@staffordshire.gov.uk](mailto:eaststaffdst.socialservices@staffordshire.gov.uk)

### South Staffordshire Disability Service Team

Histons Hill, Codsall WV8 1AA

Duty Officer Tel: 01902 434000

Minicom: 01543 512366

Text phone: 07773 792326

Fax: 01902 434005

e-mail: [southstaffdst.socialservices@staffordshire.gov.uk](mailto:southstaffdst.socialservices@staffordshire.gov.uk)

### Cannock Disability Service Team

Harance House, Rumer Hill, Cannock WS11 0ET

Duty Officer Tel: 01543 512350

Minicom: 01543 512366

Text phone: 07773 792325

Fax: 01543 512367

e-mail: [cannockdst.socialservices@staffordshire.gov.uk](mailto:cannockdst.socialservices@staffordshire.gov.uk)

### Lichfield Disability Service Team

Lombard Court, Lombard Street, Lichfield WS13 6DP

Duty Officer Tel: 01543 510800

Minicom: 01543 510873

Text phone: 07773 792328

Fax: 01543 510817

e-mail: [lichfielddst.socialservices@staffordshire.gov.uk](mailto:lichfielddst.socialservices@staffordshire.gov.uk)

### Tamworth Disability Service Team

Lombard Court, Lombard Street, Lichfield WS13 6DP

Duty Officer Tel: as above

e-mail: [tamworthdst.socialservices@staffordshire.gov.uk](mailto:tamworthdst.socialservices@staffordshire.gov.uk)

### Children's First Response Team

0800 1313126

January 2007

FMS 239



Corporate member of  
Plain English Campaign.  
Committed to clearer communication.

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# Finding it hard to do things yourself?

We can give  
you a **direct  
payment** for  
equipment and  
minor alterations



INVESTOR IN PEOPLE

**Staffordshire**  
County Council



### **If you would like this or any other information:**

- in larger print
- in Braille
- in another language
- on audio cassette or CD or
- in easy words and pictures

**contact our helpline on 01785 276900 or speak to someone at your local office for this service.**

## **What is a Direct Payment?**

A Direct Payment is a cash payment to you to buy equipment or minor alterations to your home to make life easier. We can give you this if you or your child has a disability or you have problems seeing or hearing. You can add your own money to the direct payment if it will not cover the cost of what you want. You can choose your own equipment or builder and we can help you to do this if you want.

We can then discuss with you how the direct payments scheme works.

## **What happens next?**

We make an assessment of your needs to find out if you are eligible and we will tell you how much you will get.

If your needs change and the item is no longer suitable you can apply for a reassessment.

For more information about eligible needs see our leaflet called 'Fair Access to Care Services...what does it mean?'

We cannot give a payment for equipment that is supplied by the NHS and if you need major alterations we can advise on financial help but there is a different grant for this.

You can have a Direct Payment for equipment or minor alterations as well as other help from social services.

Some of the equipment available are:

- toileting and bathing equipment
- moving and handling equipment
- sensory equipment
- wheelchair ramps, door widening, stair rails.

To arrange for an assessment contact the Children's First Response Team for people under 18 years old or, for adults, your nearest Disability Service Team. Contact details are over the page.

Other leaflets that may be useful are available from social services offices or at [www.staffordshire.gov.uk](http://www.staffordshire.gov.uk).

These leaflets are called:

- **Can we help you? The Disability Service Team**
- **Can we help you? Services for Deaf, Deafened and Hard of Hearing people. Blind and Partially sighted people. Deaf/Blind people.**
- **Fair Access to Care Services... what does it mean?**
- **'If I've told you once...' your guide to the single assessment process.**
- **Leaving hospital - How Social Services can help.**
- **Do you need help looking after, a relative or friend?**
- **Reablement**
- **Your Views about Social Care Services' - How you can comment, compliment and complain about our services.**

## **Comments and complaints**

We welcome any comments to try and improve our services. If you want to make any suggestions or you have a complaint, ask at your local office for a leaflet that explains what you should do. You can also fill in a form on our website. [www.staffordshire.gov.uk/socialservices](http://www.staffordshire.gov.uk/socialservices)