

CRIME RESEARCH SURVEY

Trading Standards have received reports from local residents who have been contacted by a company carrying out a crime research survey.

The caller asks various questions regarding the level of security people have within their homes and whether they are members of Neighbourhood Watch.

The caller then goes on to launch a sales pitch for a wireless alarm system, and asks if a representative could visit you at home for a free consultation.

In most cases the alarm has been offered for sale at an extremely low price or free as part of a competition.

Further investigation has shown that the installation charges for these alarm systems and the monthly maintenance fees are extremely expensive and in some cases have run into thousands of pounds.

If you receive a cold call from a company carrying out a crime survey, you are advised to not engage in conversation with them if possible, and do not agree to a company representative coming to your home for a consultation.

If you have received a call of this nature, or do so in the future, you can report it to Consumer Direct on 08454 04 05 06.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG

