

Cold Calling Scam

Trading Standards have today been informed of a cold calling scammer who claims for £10 he can stop all telephone cold calls.

The scammer telephoned an 80 year old woman stating he worked for BT and made the claim that for a one off payment of £10 she would no longer receive cold calls. He then asked how she paid her bill and when she said direct debit he asked for her bank details to take the payment. The woman then ended the call.

You are advised to not engage in conversation with cold callers and to end the call immediately. Trading Standards advise you to never give out personal details over the telephone.

To prevent cold callers you can register with the telephone preference service free of charge by calling 0845 703 4599. To prevent silent calls you can call silent call guard on 0844 372 2325. You are advised to register every 12 months.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG

