

Community and Learning Partnerships - Action Plan

APPENDIX 2

Corporate Review Committee

Community and Learning Partnerships (C&LPs) Policy Advisory Group (PAG)

September 2010

	RECOMMENDATION	ACCEPTED	PROPOSED ACTION (LEAD OFFICER)	DEADLINE	ACTION TAKEN (DATE)
01	That the appropriateness of the cluster arrangements (in terms of their geography) is kept under review as the Families First delivery model is developed.	Yes	Lead Officer: Paul Woodcock As C&LPs will be identified as geographical bases for the establishment of Families First, cluster arrangements will be taken into account during this process.	Aug 2010	<i>C4EO Reference: Model of delivery and effective processes</i> <ul style="list-style-type: none"> To merge CLPs into Families First reducing them in number.
02	For C4EO to investigate the impact that the specific membership make-up has had on the performance of individual C&LPs.	Yes	Lead Officer: Paul Woodcock This recommendation will be built into the scoping document for the review of C&LPs by C4EO and included in the final report.	Sept 2010	<i>C4EO Reference: Impact Measurement and Performance</i> <ul style="list-style-type: none"> To adopt a more customer focused approach and including views of service users.
03	That C4EO investigates the role of County Councillors on Management Advisory Groups (MAGs) both in terms of analysing	Yes	Lead Officer: Paul Woodcock The governance process within the C&LP structure will be built	Sept 2010	<i>C4EO Reference: Stakeholder Engagement</i> <ul style="list-style-type: none"> C4EO did not investigate

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	the impact that their active membership or lack of engagement has had over the last four years; and in terms of considering how member engagement can be improved in whatever model carries on this work from 2011.		into the framework for the evaluation being undertaken by C4EO and will be included in the final report.		this due to limited time. Governance arrangements will be reviewed as CLPs merge with Families First.
04	That the Cabinet Member, with support from the Chair of this PAG, immediately undertakes a campaign to encourage all Members to become involved with the C&LPs in their areas.	Yes	Lead Member: Cllr Ian Parry supported by Cllr Ivan Jennings		<p><i>C4EO Reference: Stakeholder Engagement</i></p> <ul style="list-style-type: none"> • All members were contacted via democratic services outlining which MAG they were aligned to.
05	<p>That C4EO reviews the following aspects of the recruitment and retention of the C&LP Coordinators:</p> <ul style="list-style-type: none"> • what processes are there in place to ensure that the right mix of skills is employed across the C&LPs in a specific area; and • what processes are there in place to enable officers to share / benefit from each 	Yes	<p>Lead Officer: Paul Woodcock</p> <p>This recommendation will be part of the C4EO scoping document. The results of this analysis will be part of the final report.</p>	Sept 2010	<p><i>C4EO Reference: Workforce Development, skills and abilities</i></p> <ul style="list-style-type: none"> • Learning from the C4EO research and other local evidence has been used to develop JD for LST Co-ordinators for Families First. CLP will evolve with Families First.

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	other's skills and experience and/or be supported by each other.				
06	That C4EO review the arrangements in place to support MAG Chairmen to develop the skills to manage the partnership effectively.	Yes	Lead Officer: Paul Woodcock This will be part of C4EO's review of the C&LPs and will be included in the final report.	Sept 2010	<i>C4EO Reference: Effective Leadership</i> <ul style="list-style-type: none"> • Governance arrangements will be reviewed as CLPs emerge with Families First.
07	That C4EO. <ul style="list-style-type: none"> • Consider which mechanisms for business planning have been most effective at engaging service users. • seek evidence that the output from consultation exercises was reflected in the business plans which were eventually ratified by the MAGs. • review a sample of projects to assess how well they have met C&LP objectives, and to assess what improvements to business planning could be made to ensure that all work funded in the future is appropriate. (We would like to 	Yes	Lead Officer: Paul Woodcock These points will be included in the C4EO evaluation and will be included in the final report.	Sept 2010	<i>C4EO Reference: Model of delivery and effective processes</i> <ul style="list-style-type: none"> • To adopt an outcome based accountability approach. • Trained 11 staff in OBA to cascade way of working. • To adopt a more customer focused approach including views of service users. • To increase the use of the parental and carer engagement toolkit. • Governance arrangements

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	RECOMMENDATION	ACCEPTED	PROPOSED ACTION (LEAD OFFICER)	DEADLINE	ACTION TAKEN (DATE)
	<p>see any future arrangements set out robust mechanisms for dealing with concerns raised by individual MAG members about specific projects).</p> <ul style="list-style-type: none"> clarify the arrangements for making any in-year changes to the business plans. 				<p>will be reviewed as CLPs emerge with Families First.</p> <ul style="list-style-type: none"> Business planning has been tightened up. Plans are endorsed by MAGs, ratified by officers and a record kept on file.
08	<p>That C4EO</p> <ul style="list-style-type: none"> make it a key priority to work with officers to gather hard evidence demonstrating the impact of the C&LPs over the last four years; and that a framework is developed to ensure that future partnership working to deliver these services can clearly measure the effectiveness of the expenditure and that the investment is achieving the outcomes for which it is intended. 	Yes	<p>Lead Officer: Paul Woodcock</p> <p>These items will formulate the process for reviewing the work of the C&LPs over the 4 year period and then analysis will be included in the final report</p>	June-Aug 2010	<p><i>C4EO Reference: Impact Measurement and Performance</i></p> <ul style="list-style-type: none"> To adopt an outcome based accountability approach. Trained 11 staff in OBA to cascade way of working. Follow up work at Room 21 and Project Turnaround costing value for money as a result of early intervention. Families First Performance Management workstream.
09	That C4EO	Yes	Lead Officer: Paul Woodcock	Sept 2010	<i>C4EO Reference:</i>

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<ul style="list-style-type: none"> • look closely at the Social Enterprise model and at the achievements so far in the Moorlands and provide guidance to the County Council regarding how this model might be used elsewhere. • review the Directorate's wider plans for sustainability beyond 2011, in particular the plans to utilize the C&LP infrastructure to deliver the Families First project 		<p>These items will be part of the core evaluation undertaken by C4EO.</p>		<p><i>Model of delivery and effective processes</i></p> <ul style="list-style-type: none"> • C4EO looked at Social Enterprise Model (p.16 p4-5) full report. • Financial climate has given rise to further work around this way of working. • The Family First Performance workstream is developing a model of evaluation, impact and outcomes. • C4EO is undertaking supplementary work to support Performance Management for Families First.