

Bogus Severn Trent Water Officials

Neighbourhood Watch & Severn Trent Water are warning customers to be on their guard after a recent bogus official scam.

Severn Trent Water have received a large number of phone call from customers reporting that somebody has phoned them informing them their account is in arrears and they will be sending an official to their home to collect the monies due.

This is a scam. Severn Trent Water does not cold call either by phone or at the doorstep. Any outstanding amounts are dealt with at the time of billing.

Anyone with queries should ring Severn Trent Water on 08457 500 500. If you receive such a call hang up and telephone your provider using the number on your bill. If you receive a doorstep caller do not let them in or hand over money and dial 999. Remember **ALWAYS** use your door chain.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG

