

BOGUS CALLS

ABOUT AGE CONCERN

Staffordshire Trading Standards Officers are urging residents to look out for vulnerable neighbours after reports that fraudsters operating in the Staffordshire area are passing themselves off as employees of Age Concern.

One lady in her 80s received a call from someone who said they were from Age Concern, asking if she would like a home visit. The lady asked if this was a free service and the person admitted that it would cost her £99, plus an extra £39.65 every 3 months.

The resident refused and reported the incident to her local Trading Standards office for assistance.

Age Concern have confirmed that they would not charge for such a home visit and that the person who called this lady did not work for them. Trading Standards officers are advising residents to be on their guard against such unlawful practices.

Be wary of people who phone promoting goods or services or ask if they can visit you in your home, they may not be who they say they are. If in doubt don't let them in, or ask someone to sit with you when they come round.

If you have received any such calls like the one above you should report them to your local Trading Standards office.

All our alerts are available in a range of formats and languages, including large print. Please contact Cath Wohlers if this would be helpful to you, or to someone you know.

Email: cath.wohlers@staffordshire.gov.uk
Address: 14 Martin Street, Stafford, ST16 2LG