

Protective Marking  
Security Level:  
\*\*RESTRICTED\*\*

**Specialist Support Service  
ASSIST**

(Autism & Sensory Support in Staffordshire)

Directorate for Children, Young People & Families  
Children & Families Services  
The Flash Ley Centre  
Hawksmoor Road  
Stafford, ST17 9DR  
Telephone: (01785) 356835  
Minicom: (01785) 356835  
Fax: (01785) 356841  
Email: assist@staffordshire.gov.uk  
Website: www.staffordshire.gov.uk

Date: \_\_\_\_\_

Please ask for: **Kim Rafferty**

Your Feedback

We want to provide the best service for you and we welcome your views. Your feedback can help us to improve or adapt our service. Thank you for your time.

What type of service did you have?

- BSL Interpreter   
  Lipspeaker   
  Deafblind Manual/Hands On   
  Notetaker/Speech to text  
 Communication Support Worker   
  Relay Interpreter   
  Braille/Voice transcription

What was the service like?

- Excellent   
  Good   
  Bad   
  Very bad

Did we meet your communication needs?

- Yes   
  Partly   
  No

Did the ASSIST staff member arrive on time?

- Yes   
  No

Was the ASSIST staff member appropriately dressed?

- Yes   
  No

Was the ASSIST staff member professional?

- Yes   
  No

Would you use the same ASSIST staff member again?

- Yes   
  No

Would you use the ASSIST Service again?

- Yes   
  No

Was the ASSIST office team/contact helpful?

- Yes   
  No

Was it easy to make the booking?

- Yes   
  No

Please use this box for any other comments:

Name:	
Email:	
Telephone:	
Address:	