

# HIGH PRESSURE SALES CALLS

Trading Standards are warning of high pressure sales techniques being used in the area of East Staffordshire to sell mobility equipment.

Reports have been received from several residents stating they have been contacted by telephone by a company who have pressured them into having a home visit with a view to purchasing very expensive mobility equipment.

The company are telling residents they are working with Social Services. **This is not true.** Staffordshire County Council will not share personal information with third party organisations.

It would appear this company are particularly targeting elderly and vulnerable residents.

If you receive a telephone call like this, do not engage in conversation with the caller and do not feel pressured into agreeing to a home visit. Hang up and report the call to Consumer Direct.

If you think you may have already received a call from this company, please report it to Consumer Direct on 08454 04 05 06.

Produced: 19 May 2010

All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG

